



City of Jackson

Jackson, Tennessee

ADA Self-Evaluation & Transition Plan

December 1, 2019



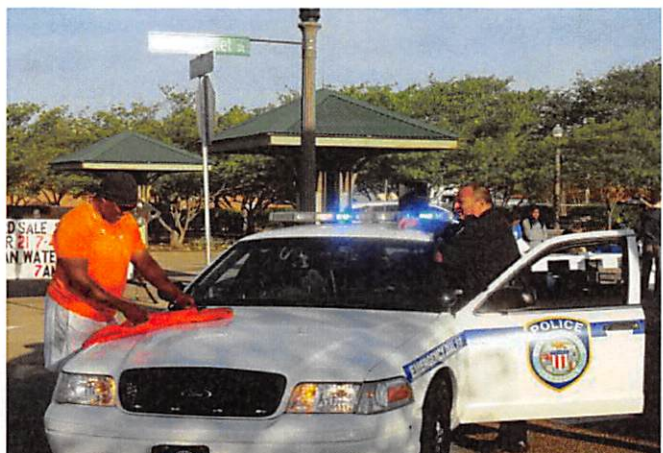
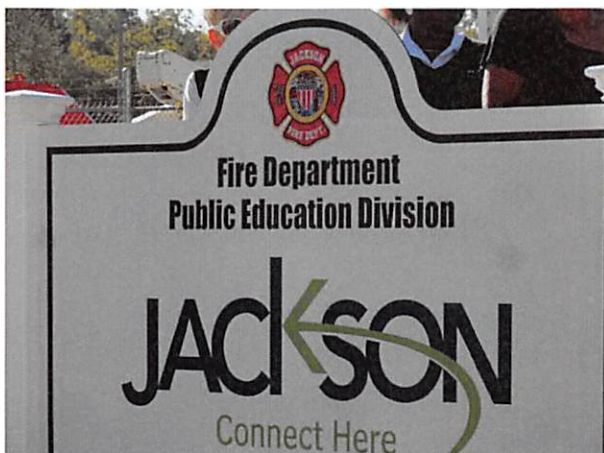
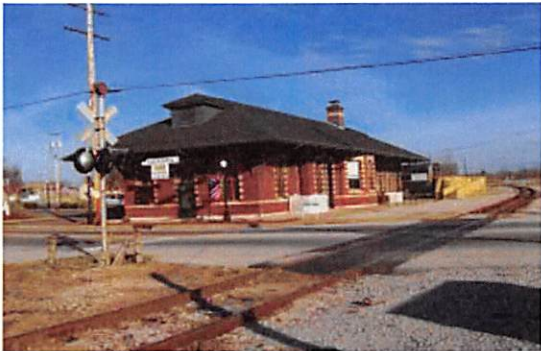




Table of Contents

| | |
|---|------------|
| I. Legislative Mandate | Page 4 |
| II. ADA Self-Evaluation and Transition Plan Development Requirements and Process | Page 4 |
| III. Discrimination and Accessibility | Page 5 |
| IV. Ongoing Accessibility Improvements | Page 5 |
| CITY OF JACKSON ADA PUBLIC NOTICE | Page 6 |
| CITY OF JACKSON ADA GRIEVANCE PROCEDURE | Page 7 |
| CITY OF JACKSON ADA GRIEVANCE COMPLAINT FORM | Page 8 |
| Transition Action Plan for Programs & Facilities | Page 9—10 |
| Bennett Center Action Plan | Page 12 |
| Carl Perkins Civic Center Action Plan | Page 13 |
| City Court Action Plan | Page 14—15 |
| City Hall Action Plan | Page 16 |
| The Depot Museum Action Plan | Page 17 |
| Fairgrounds Action Plan | Page 18 |
| Farmers Market Action Plan | Page 19 |
| Fire Prevention/Training Center Action Plan | Page 20 |
| Fire Station # 1 Action Plan | Page 21 |
| Fire Station # 2 Action Plan | Page 22 |
| Fire Station # 4 Action Plan | Page 23 |
| Fire Station # 5 Action Plan | Page 24-25 |
| Health & Sanitation Action Plan | Page 26 |



Table of Contents

| | |
|--|------------|
| Oman Arena Action Plan | Page 27 |
| Police Department (Main Office) Action Plan | Page 28 |
| South Jackson Community Center Action Plan | Page 29 |
| T. R. White Action Plan | Page 30-31 |
| The Carnegie Action Plan | Page 32 |
| The Ned McWherter Cultural Arts Center Action Plan | Page 33 |
| Westwood Community Center Action Plan | Page 34-35 |
| Future Resurfacing and Alterations statement | Page 36 |
| Street Department Sidewalks & Ramps Action Plan | Page 37 |
| Parks | Page 38 |
| Traffic Signalization | Page 39 |
| Request, questions & concerns statement | Page 40 |



I. Legislative Mandate

The Americans with Disabilities Act (ADA) is a civil rights law that mandates equal opportunity for individuals with disabilities. The ADA prohibits discrimination in access to jobs, public accommodations, government services, public transportation, and telecommunications. Title II of ADA also requires that all programs, services, and activities (PSAs) of public entities provide equal access for individuals with disabilities.

II. ADA Self-Evaluation and Transition Plan Development Requirements and Process

The City of Jackson is obligated to observe all requirements of Title I in its employment practices; Title II in its policies, programs and services; any parts of Title IV and V that apply to the City and its programs, services, or facilities; and all requirements in the 2010 ADA Standards and 2011 Proposed Accessibility Guidelines for Pedestrian Facilities in the Public Right-of-Way (PROWAG) that apply to facilities and other physical holdings.

Title II has the broadest impact on the City. Included in Title II are administrative requirements for all government entities employing more than 50 people. These administrative requirements are:

- ◆ Completion of Self-Evaluation;
- ◆ Development of an ADA compliant procedure;
- ◆ Designation of at least one (1) person who is responsible for overseeing Title II compliance; and
- ◆ Development of a Transition Plan to schedule the removal of the barriers uncovered by the Self-Evaluation process. The Transition Plan will become a working document until all barriers have been addressed.

This document describes the process developed to complete the evaluation of the City of Jackson's PSAs and facilities, provides possible solutions to remove programmatic barriers, and presents a Transition Plan for the modification of facilities and public right-of-way to improve accessibility, which will guide the planning and implementation of necessary program and facility modifications over the next 30 years. The ADA Self-Evaluation and Transition Plan is significant in that it establishes the City's ongoing commitment to the development and maintenance of PSAs and facilities that accommodate all its citizenry.



III. Discrimination and Accessibility

Program accessibility means that, when reviewed in its entirety, each program is readily accessible to and usable by individuals with disabilities. Program accessibility is necessary not only for individuals with mobility needs, but also to individuals with sensory and cognitive disabilities.

Accessibility applies to all aspects of a program or service, including but not limited to physical access, advertisement, orientation, eligibility, participation, testing or evaluation, provision of auxiliary aids, transportation, policies, and communication.

The following are examples of elements that should be evaluated for barriers to accessibility:

A. Physical Barriers

- ◆ Parking
- ◆ Path of travel to, throughout, and between buildings and amenities
- ◆ Doors
- ◆ Service counters
- ◆ Restrooms
- ◆ Drinking fountains
- ◆ Public telephones
- ◆ Path of travel along sidewalk corridors within the public rights-of-way
- ◆ Access to pedestrian equipment at signalized intersections

B. Programmatic Barriers

- ◆ Building signage
- ◆ Customer communication and interaction
- ◆ Non-compliant sidewalks or curb ramps
- ◆ Emergency notifications, alarms, and visible signals
- ◆ Participation opportunities for the City sponsored events

IV. Ongoing Accessibility Improvements

City PSAs and facilities evaluated during the Self-Evaluation will continue to be evaluated on an ongoing basis, and the ADA Transition Plan will be revised to account for changes that have been or will be completed since the initial Self-Evaluation. This Plan will be posted on the City's website for review and consideration by the public.



CITY OF JACKSON

ADA PUBLIC NOTICE

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the City of Jackson will not discriminate against qualified individuals with disabilities on the basis of disability in its service, programs, or activities.

Employment: The city does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U. S. Equal Employment opportunity Commission under Title I of the ADA.

Effective Communication: The city will generally, upon request, provide appropriate aids and services leading to effective communication for qualified individuals with disabilities so they can participate equally in the city's programs, services and activities, including qualified sign language interpreters, documents in braille, and other ways of making information and communications accessible to individuals who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The city will make reasonable modifications to policies and programs to ensure that individuals with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in city offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a city program, service, or activity, should contact the office of Sharon Smith, ADA Coordinator, as soon as possible, but no later than 72 hours before the scheduled event.

Complaints that a city program, service, or activity is not accessible to individuals with disabilities should be directed to the ADA Coordinator.

The city will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.

Sharon Smith, ADA Coordinator
125 E. Main Street, Suite 302
Jackson, TN 38301
(731) 425-8277
Email: ssmith@cityofjackson.net
<http://www.cityofjackson.net/ada-compliance/>

CITY OF JACKSON

ADA GRIEVANCE PROCEDURE



This Grievance Procedure is established to meet the requirements of the Americans with Disabilities Act. It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in employment practices and policies of the provision of services, activities, programs, or benefits by the City of Jackson.

The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date, and description of the problem. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities upon request.

The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than sixty (60) calendar days after the alleged violation to:

City of Jackson
Sharon Smith, ADA Coordinator
125 E. Main Street, Suite 302
Jackson, TN 38301

(731) 425-8277

Within fifteen (15) calendar days after receipt of the complaint, the ADA Coordinator will meet with the complainant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days after the meeting, the ADA Coordinator will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audiotape. The response will explain the position of the City of Jackson and offer options for substantive resolution of the complaint.

If the response by the ADA Coordinator does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision of the ADA Coordinator within fifteen (15) calendar days after receipt of the response to the Mayor or his/her designee.

Within fifteen (15) calendar days after receipt of the appeal, the Mayor or his/her designee will meet with the complainant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days after the meeting, the Mayor or his/her designee will respond in writing, and where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All written complaints received by the ADA Coordinator, appeals to the Mayor or his/her designee, and responses from the ADA Coordinator and the Mayor or his/her designee will be kept by the City of Jackson for at least three (3) years.



CITY OF JACKSON ADA GRIEVANCE COMPLAINT FORM

Instructions for filing an ADA grievance:

1. Please complete the following form.
2. Return the form as soon as possible but no later than sixty (60) calendar days after the alleged violation to: CITY OF JACKSON
SHARON SMITH, ADA COODINATOR
125 E. MAIN STREET, SUITE 302
JACKSON, TENNESSEE 38301
(731) 425-8277 [or save to desktop & email to ssmith@cityofjackson.net](mailto:ssmith@cityofjackson.net)
3. Alternative means of filing complaint will be made available for persons with disabilities upon request.
4. Within fifteen (15) calendar days the ADA coordinator will meet with the complainant to discuss & reach a resolution.

DATE:

GRIEVANT'S NAME:

PLEASE PRINT

ADDRESS:

CITY:

STATE:

ZIP CODE:

PHONE NUMBER:

EMAIL ADDRESS:

DESCRIPTION OF ALLEGED DISCRIMINATION:

LOCATION OF COMPLAINT:

Signature of Grievant

Date signed

Alternative means
of filing (describe):

City of Jackson Use only:

Received by:

Date Received:



Transition Action Plan for Programs & Facilities

During the self-evaluation period, Architectural Surveys were performed by the City employees and the City's ADA Consultants. Forty (40) City facilities and parks were surveyed using a checklist addresses areas of compliance and non-compliance with the ADAAG in the areas of parking, exterior path of travel, entrances, interior path of travel, restrooms, showers, service counters, meeting rooms, playgrounds, and swimming pools. Most facilities were found to have some areas of non-compliance although varying in degree of severity and number of areas.

ADA Action Plans attached for the following locations:

1. Bennett Center—96 O'Neal Street
2. Carl Perkins Civic Center —400 South Highland Avenue
3. City Court—101 E. Lafayette Street
4. City Hall—101-127 E. Main Street
5. The Depot Museum -582 S. Royal Street
6. Fairgrounds Park-800 S. Highland Avenue
7. Farmers Market-91 New Market Street
8. Fire Prevention/Training Center-720 S. Highland Avenue
9. Fire Station # 1-440 E. Chester Street
10. Fire Station # 2-550 Westwood Gardens Drive
11. Fire Station # 4-1526 S. Highland Avenue
12. Fire Station # 5-50 Vann Drive
13. Health & Sanitation-180 Conalco Drive
14. Oman Arena-175 Allen Avenue
15. Police Department (Main Station)-234 Institute Street



16. South Jackson Community Center-412 Bolivar Highway
17. T. R. White Community Center-304 North Hays Avenue
18. The Carnegie-305 East College Street
19. The Ned McWherter Arts Center-314 East Main Street
20. Westwood Community Center-3 Westwood Gardens Drive
21. Street Department-Ramps, Curbs & Sidewalk compliance

The City intends to complete necessary modifications to all such facilities by January 1, 2034. The following summary outlines specific plans for modifications at twenty-one (21) of these facilities as described in their action plans attached. Cost estimates will vary each budget year upon availability of funds. You may review our current budget at <http://www.cityofjackson.net/finance/current-fiscal-year/>



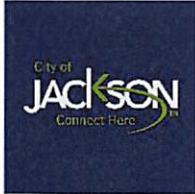
This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

During self-evaluation period, Architectural Surveys were performed by the City employees and the City's ADA Consultants. Forty (40) City Facilities and parks were surveyed using a checklist developed by the ADA Consultant. The checklist addresses areas of compliance and non-compliance with ADAAG in the areas of parking, exterior path of travel, entrances, interior path of travel, restrooms, showers, service counters, meeting rooms, playgrounds and swimming pools. Most facilities were found to have some areas of non-compliance, although varying in degree of severity and number of areas. Title II only requires listing physical obstacles, the methods used to make the facilities accessible, the schedule and the responsible official.

Public Entity Bennett Center located at 96 O'Neal Street **Date** December 11, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|--|----------------|--|---|
| Designated parking space is not the closest to the entrance and it does not have a marked access aisle. | This is a leased property. The Lessee is responsible. | Spring of 2020 | Leonard Watlington, Sign Shop/ Alex Reed, Mayor's Office | However, the City of Jackson agrees to designate a parking space with access aisle in the spring of 2020. |
| The accessible entrance is not identified, but it is the main entrance. | Braille signs & raised characters are posted at the bathrooms, but nowhere else. | By 2022 | | City of Jackson will work with the Lessee to correct the problems. |
| Building signage does not include Braille or raised characters. | This is a leased property. The Lessee is responsible. | By 2022 | | City of Jackson will work with the Lessee to correct the problems |
| The toilet stalls designed for accessibility are ambulatory stalls 36" wide with parallel grab bars not wheelchair accessible stalls. | This is a leased property. The Lessee is responsible. | By 2022 | | City of Jackson will work with the Lessee to correct the problems. |
| Dispenser and the urinals in the restrooms are too high. | This is a leased property. The Lessee is responsible. | By 2022 | | City of Jackson will work with the Lessee to correct the problems. |

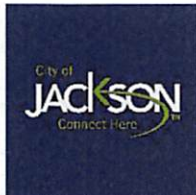


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Carl Perkins Civic Center located at 400 S. Highland Avenue **Date November 22, 2019**

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|--|----------------|---|--|
| There are four parking spaces designated accessible, for the total number of parking spaces provided the guidelines require eight accessible spaces. | Parking will be addressed with added signage and paint. | Spring of 2020 | Leonard Watlington, Sign Shop & Tosh Newman | |
| Two of the four designated spaces do not have access aisles. | Signage can be looked at by sign dept. | 2020 | Leonard Watlington, Sign Shop & Tosh Newman | |
| The box office counter is 42" above the floor. | The counter will be looked into to see if it can be lowered | 2020 | Park Maintenance and Tosh Newman | For modification, will work into the next FY budget. |
| Hi-low drinking fountains are provided, but none have high enough knee space for a person using a wheelchair to make a forward approach. | Will look into swapping out fountains or raising existing ones | 2020 | Park Maintenance and Tosh Newman | For modification, will work into the next FY budget. |
| | | | | |

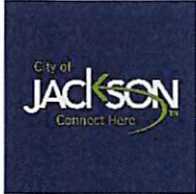


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity City Court located at 101 E. Lafayette Street **Date** November 22, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|--|-------------|--------------------|---|
| No van accessible parking spaces. | Moving to a brand new building at corner of Dr. Martin Luther King, Jr. Drive & S. Royal Street. | 2020 | Darryl Hubbard | Building Dept. will inspect for ADA accessibility into building and in parking spaces, before it is occupied. |
| Designated spaces and access aisles in the municipal lot have non-compliant cross slopes. | Moving to a brand new building at corner of Dr. Martin Luther King, Jr. Drive & S. Royal Street. | 2020 | Darryl Hubbard | Building Dept. will inspect for ADA accessibility into building and in parking spaces, before it is occupied. |
| On-street parking does not have a marked access aisle, there is not direct access to the sidewalk from the space, and designating signage is low. | Moving to a brand new building at corner of Dr. Martin Luther King, Jr. Drive & S. Royal Street. | 2020 | Darryl Hubbard | Building Dept. will inspect for ADA accessibility into building and in parking spaces, before it is occupied. |
| The curb ramp closest to the municipal lot does not have a top landing. | Moving to a brand new building at corner of Dr. Martin Luther King, Jr. Drive & S. Royal Street. | 2020 | Darryl Hubbard | Building Dept. will inspect for ADA accessibility into building and in parking spaces, before it is occupied. |

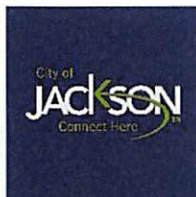


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, program or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity City Court located at 101 E. Lafayette Street **Date** November 22, 2019

Continued from page 14

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|--|-------------|--------------------|---|
| There is a settled section of sidewalk that created a 1" bump on the route from the municipal lot and the court entrance. | Moving to a brand new building at corner of Dr. Martin Luther King, Jr. Drive & S. Royal Street. | 2020 | Darryl Hubbard | Building Dept. will inspect for ADA accessibility into building and in parking spaces, before it is occupied. |
| The landing in front of the entrance is level for 2' rather than 5'. | Moving to a brand new building at corner of Dr. Martin Luther King, Jr. Drive & S. Royal Street. | 2020 | Darryl Hubbard | Building Dept. will inspect for ADA accessibility into building and in parking spaces, before it is occupied. |
| The service counter is 44" high. There is a table in close proximity that is an accessible height. | Moving to a brand new building at corner of Dr. Martin Luther King, Jr. Drive & S. Royal Street. | 2020 | Darryl Hubbard | Building Dept. will inspect for ADA accessibility into building and in parking spaces, before it is occupied. |
| There is not a wheelchair accessible toilet stall in the restrooms. The stall designed for accessibility is 40" wide with parallel grab bars. Lavatory pipes are not insulated and the urinal is too high in the men's room. | Moving to a brand new building at corner of Dr. Martin Luther King, Jr. Drive & S. Royal Street. | 2020 | Darryl Hubbard | Building Dept. will inspect for ADA accessibility into building and in parking spaces, before it is occupied. |
| There are no steps to the Judge's bench. | Moving to a brand new building at corner of Dr. Martin Luther King, Jr. Drive & S. Royal Street. | 2020 | Darryl Hubbard | Building Dept. will inspect for ADA accessibility into building and in parking spaces, before it is occupied. |



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, program or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity City Hall located at 101-127 E. Main Street

Date November 22, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|---|-------------|--------------------|---|
| There are no van accessible parking spaces on the street and the parking garage has an 84" vertical clearance (98" vertical clearance required for van spaces). | Working with engineering to reconfigure outdoor parking on Liberty Street side to accommodate van accessible parking. | 12/2025 | Devilon Young | Will involve curb cut and possible repaving. |
| The designated spaces and access aisles in the garage have about a 1:16 cross slope. | The designated spaces and access aisles in the garage have about a 1:16 cross slope. | 12/2021 | Devilon Young | |
| On-street parking does not have a marked access aisle, there is not direct access to the sidewalk from the space, and designating signage is low. | This has been resolved. | | | Parking now has marked access aisle, direct access has been added, and signage has been moved. |
| There are no handrails on the ramp to the elevator in the garage. | When accessible spaces are moved this will no longer be part of the accessible route. | 12/2021 | Devilon Young | |
| One of the service counters on the first floor in the Revenue Office is lowered, but it is a 39" above the floor and 24" long. | This has been resolved. | | Devilon Young | An auxiliary counter has been provided with an accessible desk in the lobby and the max high forward reach has been achieved. |
| In the restrooms, the centerlines of the water closet in the accessible stalls are 20" to 22" from the wall. The paper towel dispensers are automatic, but their bottom edges are 60" to 62" above the floor. | Part of the issue has been resolved. | 12/2022 | Devilon Young | Towel dispensers have been added to meet requirements. Water closets in accessible stalls will need to be redesigned. |



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, program or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity The Depot Museum located at 582 S. Royal St. Date November 22, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|---|----------------|---|---|
| The designated parking spaces do not have a marked access aisle and they have up to a 1:24 cross slope (most level part of lot). | Work request put in to Traffic Sign Shop to designate access aisle & Engineering will inspect the cross slope | Spring of 2020 | Leonard Watlington & Scott Chandler, Eng. | |
| The curb range to the sidewalk are too steep (1:7 – 1:8), their sides are much too steep (1:5), and their top landings are too small (44" in front of doors, doors recessed 12"). | Work request put into Street Dept. to add to sidewalk & ramp repairs | 2020 | Johnny Weddle, Street Dept. | |
| The landing in front of the entrance door is 44" long, the door is recessed 12" with 2" – 3" to the latch, pull side, and the door hardware requires pinching with thumb to operate. | Work request put into Street Dept. to add to sidewalk & ramp repairs | 2020 | Kirk Smith | If modifications are to be made, will budget appropriately. |
| The reception/service counter is more than 36" above the floor. | Work request into Parks Maintenance to inspect for repair | 2020 | Kirk Smith | If modifications are to be made, will budget appropriately. |
| Signage does not include Braille and raised characters. | We are looking into signage as budget allows | 2020 | Tony Black | |
| The mirrors, dispensers, and urinals in the restroom are too high. | Work request into Parks Maintenance to inspect for repair | 2020 | Kirk Smith | If modifications are to be made, will budget appropriately. |
| There are steps to the train car and one big step to gazebo. | Work request into Parks Maintenance to inspect for repair | 2020 | Kirk Smith | If modifications are to be made, will budget appropriately. |



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, program or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Fairgrounds located at 800 S. Highland Ave. **Date** November 22, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|---|-------------|------------------------------|---|
| There are 15 parallel parking spaces designated in one location on a drive. There are parking spaces closer to the pavilions, building, and grandstands in parking lots on the site. Access would be greatly improved if accessible parking were provided in the most convenient location for each facility separately. | Completed | 2014 | John Robert Mehr | |
| None of the spaces have marked access aisles and they adjoin a vehicular way. | Completed | 2014 | John Robert Mehr | |
| None of the ramps from the drive to the pavilions have handrails. However, if designated parking was moved a person could access the pavilion without using the ramps. | Work order request has been put in to inspect/ implement | 2021-2022 | Parks Maintenance Inspection | |
| The bottom ramp run on the grandstands switchback ramp exceeds a 1:12 slope. | Work order request has been put in to Street Dept. | 2021-2022 | Johnny Weddle, Street Dept. | |
| Thresholds at the building's entrance are too high; the signage does not include Braille and raised characters; doors have door knobs for operating devices; and there are steps to the raised area in the meeting spaces. | Work order into Parks Maintenance and Sign Dept. | 2021-2022 | Parks Maintenance Inspection | |
| The water closet in the building's restrooms, do not have compliant maneuvering space. | Work order into Parks Maintenance to evaluate sink height/ implementation | 2020 | John Robert Mehr | If major modification has to be made, will be put in FY Budget 2022 |
| The toilet stalls in the grandstand restrooms are 48" wide rather than the 60" required for wheelchair access. The water closet is centered in the stall | Building Dept. will inspect for ADA Compliance | 2020 | Greg Rowland, Building Dept. | If major modification has to be made, will be put in FY Budget 2022 |

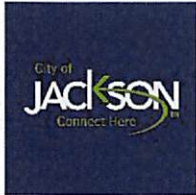


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, program or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Farmers Market located at 91 New Market **Date** November 22, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|--|-------------|-------------------------------|-----------|
| No van accessible parking; 10" wide on-street spaces with no marked access aisle or direct access to the sidewalk. | Accessible parking exists. Is 12' wide. Add van accessible sign. | Spring 2020 | Leonard Watlington, Sign Shop | |
| Curb Ramps around the market are not flush with ½" to 1" bumps either inside or outside curb. | Street Department will assess and add to their repair list. | 2020 | Johnny Weddle, Street Dept. | |
| The entrance to the office is not accessible. There is a steep slope up to the door with no level landing in front of the door. | Street Department will assess and add to their repair list. | 2020 | Johnny Weddle, Street Dept. | |
| Using a port-a-potties for restrooms, should have at least one accessible model. | Already exist | 2014 | | Completed |

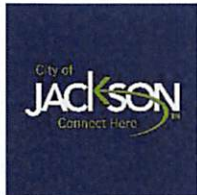


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Fire Prevention/Training Center **located** Date November 22, 2019
at 721 S. Highland Avenue

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|--|----------------|-------------------------------|----------|
| Parking lot is not marked, no accessible parking designated. | Work with Jackson Sign Department to get the parking lot properly stripped with ADA compliant parking established in the proper place. | FY 20-21 | Don Friddle Russell Downen | |
| The accessible entrance is not identified, but it is the main entrance. | Clearly identify the handicap entrance with visible signs and access. | FY 20-21 | Don Friddle Russell Downen | |
| The reception counter is higher than 36" above the floor. | There are 2 different areas with one area being the appropriate height to address ADA customers | Completed 2014 | Don Friddle Russell Downen | |
| Building signage does not include Braille and raised characters. | Concerns will be addressed in upcoming budget. Will evaluate all signage requirements | FY 21-22 | Don Friddle Russell Downen | |
| The basement is accessed by steps. There are no handrails on the steps. | The area in question is used by employees only. No public access | | Don Friddle Russell Downen | |
| The raised area in the meeting space is accessed by steps and the tables knee space is not 27" high. | The area in question is used by employees only. No public access | | Don Friddle Russell Downen | |



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Fire Station # 1 located at 440 E. Chester Street

Date November 22, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|--|-------------------|-------------------------------|--|
| No assessable parking designated. | Work with City Sign Department to get lines in the south parking lot painted. | Prior to FY 20-21 | Don Friddle Russell Downen | |
| There is a curb with no curb ramp between the drive and the walk to the entrance. | Work with City of Jackson Street Department to remove and install ADA compliant access | FY 20-21 | Don Friddle Russell Downen | Funding not incorporated in this year's budget. |
| The reception counter is higher than 36" above the floor. | Area not used by public. The area is used for employees only. | | Don Friddle Russell Downen | This is no longer a reception area. The old reception office is now a work out weight room. |
| There is a step from the truck bays to the rest of the building. | Cut out the step and create a ramp area in front of the engine bay entrances to each side of the building | Completed 2014 | Don Friddle Russell Downen | Doing this will however create a trip hazard when coming out to responding to an emergency call. Will require significant funds and will incorporate into a larger remodel project. |
| The restrooms are not designed for accessibility. | It would be costly to completely gut all the current restrooms. It may be better to find an area to add 2 ADA restrooms. | FY 25-26 | Don Friddle Russell Downen | Fire station #1 bathrooms were originally designed to accommodate 13 individuals. The removal of the # of stalls could create usage issues. Will require significant funds and will incorporate into a larger remodel project. |

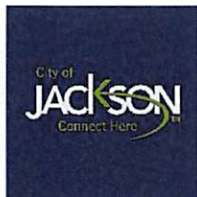


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Fire Station # 2 located at 550 Westwood Gardens Drive **Date** November 22, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|--|-------------------|-------------------------------|--|
| No assessable parking designated. | Get lines in the parking lot painted to identify ADA parking | Prior to FY 20-21 | Don Friddle Russell Downen | The parking area on the east side of the station next to Westwood Garden Drive can easily be painted to highlight ADA parking area |
| There is not an accessible route from parking to the building, curb with no curb ramps. | This was addressed and completed from the last inspection | 2014 | Don Friddle Russell Downen | |
| There is not an accessible entrance to the building. | This was addressed and completed from the last inspection | 2014 | Don Friddle Russell Downen | |
| There is a step from the truck bays to the rest of the building. | Cut out the step and create a ramp area in front of the engine bay entrances to each side of the building | 2026 | Don Friddle Russell Downen | Doing this could possibly create a trip hazard when coming out to responding to an emergency call. Will be a part of a larger required remodel. |
| The restrooms are not designed for accessibility. | It would be costly to completely gut all the current restrooms. It may be better to find an area to add 2 ADA restrooms. | 2026 | Don Friddle Russell Downen | Fire station #2 bathrooms were originally designed to accommodate 12 individuals. The removal of the # of stalls could create usage issues. Will be part of a larger required remodel. |



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Fire Station # 4 located at 1526 S. Highland Avenue **Date November 22, 2019**

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|---|-------------|-------------------------------|---|
| No assessable parking designated. | With parking being limited already, we would have to clear out an area in the back-yard to create additional parking with ADA parking labeled where current parking exist. part on. | FY 26-27 | Don Friddle Russell Downen | Parking lot is currently too small for the 2 shifts to park during the shift change times every day. Will be costly fix due to limited parking. Will be looking at ways to address in upcoming years. |
| There is not an accessible route from parking to the building, curb with no curb ramps. | Remove curb | FY 26-27 | Don Friddle Russell Downen | Remove the curb and add a ramp to the sidewalk leading to the parking lot to the south entrance into the engine bay. Will be addressed with remodel. |
| There is not an accessible entrance to the building. | Make south entrance accessible to the Engine room that would require no further ramps to be created. | FY 26-27 | Don Friddle Russell Downen | Make south entrance accessible. Will be addressed with remodel. |
| There is a step from the truck bays to the rest of the building. | Will require major remodel. Looking at possible solutions. | FY 26-27 | Don Friddle Russell Downen | Access from the South entrance would not require any ramps inside the Engine room. Will be addressed with remodel. |
| The restrooms are not designed for accessibility. | Add restrooms that would be ADA compliant. . | FY 26-27 | Don Friddle Russell Downen | Will be addressed with remodel. |



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Fire Station # 5 located at 50 Vann Drive **Date** November 22, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|--|-------------|-------------------------------|---|
| The designated accessible space does not have a marked access aisle. | Working with the Jackson Sign Department to get the aisle access marked off and labeled. | FY-19-20 | Don Friddle Russell Downen | |
| There is not an accessible route from parking to the building, curb with no curb ramps. | Properly label the ADA parking and possibly add and label an additional ADA parking spot | 2014 | Don Friddle Russell Downen | There is an ADA accessible parking area with a ramp in place. . |
| The ramp to the building does not have handrails and has more than 30" rise with no rest landings accessible entrance to the building. | Ramp is not 30" high however will evaluate the need for handrail. | FY 20-21 | Don Friddle Russell Downen | Ramp is not 30 " high |
| The accessible entrance is not identified and is not the main entrance. | Door to main entrance should be walled off & no longer a main entrance. | FY 20-21 | Don Friddle Russell Downen | This area has been made a small office. |
| The entrance used for the accessible entrance has a high threshold and a door knob for its doors operating device . | Make the patio door main entrance. Extend to a double door with proper opening | FY 27-28 | Don Friddle Russell Downen | |



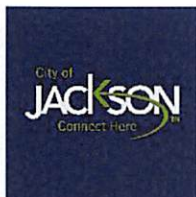
This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Fire Station # 5 located at 50 Vann Drive

Date November 22, 2019

Continued from page 24

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|---|-------------|-------------------------------|----------|
| The toilet stalls designed for accessibility are ambulatory stalls with parallel bars rather than wheelchair accessible stalls, the water closets are at a standard height rather than raised. | This issue is costly and will require significant funding. Will be addressing ways to correct the issues in the future. | FY 27-28 | Don Friddle Russell Downen | |
| The restroom lavatory faucets are not accessible and the lavatory pipes are not insulated. | This issue is costly and will require significant funding. Will be addressing ways to correct the issues in the future. | FY 27-28 | Don Friddle Russell Downen | |

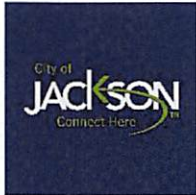


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Health & Sanitation located at 180 Conalco **Date December 3, 2019**

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|-------------------|-------------|--------------------|--|
| No designated accessibility parking. | Completed in 2006 | | Kathleen Huneycutt | City of Jackson moved into building in 2006 and all ADA issues were addressed & completed. |
| There is a 4" door-step to the entrance. | Completed in 2006 | | Kathleen Huneycutt | City of Jackson moved into building in 2006 and all ADA issues were addressed & completed |
| The reception counter is higher than 36" above the floor. | Completed in 2006 | | Kathleen Huneycutt | City of Jackson moved into building in 2006 and all ADA issues were addressed & completed |
| The restrooms are too small and not designed for accessibility. | Completed in 2006 | | Kathleen Huneycutt | City of Jackson moved into building in 2006 and all ADA issues were addressed & completed |

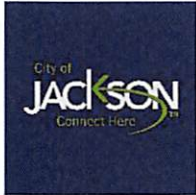


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Oman Arena located at 175 Allen Avenue Date November 22, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|---|------------------------------------|---|--|
| Designated parking spaces that meet the van accessible size requirements are not identified. | Will send a work order to the City's Sign Dept. for painting | Spring 2020 | Tosh Newman, Oman/Leonard Watlington, Traffic Sign Shop | |
| Two of the three curb ramps from designated parking have about a 1" bump where they meet the sidewalk. | Will send a work order to the Street Dept. to add to sidewalk & curb ramp work | Possibly by FY 21/22 | Tosh Newman, Oman/Johnny Weddle, Street Dept. | Will have to see when the Street Dept. can work it in with their sidewalk, ramps & curb schedules. |
| The ramp from designated parking to the south entrance is too steep, and has no handrails, edge protection, or level landings. | Ramps are concrete and built into the existing building. Hand rails can be installed. | As capital budget allows—FY 21/22 | Tosh Newman | |
| Interior ramps are steeper than a 1:12 with no handrails. | Interior ramps are concrete and are tied into the existing building. Will have inspected to see how it can be adjusted to meet ADA standards. | As capital budget allows—FY 22/23 | Tosh Newman | |
| Signage does not include Braille and raised characters. | We will look into signage as budget allows | FY budget as allows in near future | Tosh Newman | |
| There are steps to the to the stage. | Handicap ramps are rented by event holders when stage used | | Tosh Newman | |
| The concession counters are higher than 36". | The Oman has a lower counter concessions that is accessible; we will remind our concessionaire to have items available in that area | | Tosh Newman | |

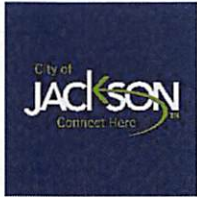


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public En- Police Department (Main Bldg) located at Date December 3, 2019
234 Institute Street

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|---|-------------|-------------------------------|---|
| There are two designated spaces. The space with an 8' access aisle is not identified as van accessible. The other access aisle is 2' wide. | Work order to the sign dept. for inspection & repairs | Spring 2020 | Leonard Watlington, Sign Shop | |
| Two of the three curb ramps from designated parking have about a 1" bump where they meet the sidewalk. | Will send a work order to the street dept. to inspect | 2020 | Johnny Weddle, Street Dept. | |
| The ramp to the sidewalk from parking is not compliant. It is rough and creates a slope in the 8' access aisle. | Will send a work order to the street dept. to inspect | 2020 | Johnny Weddle, Street Dept. | |
| The ramp from the street to the entrance does not have handrails, and has more than a 30" rise with no rest landings. | Will send a work order to Parks Maint. to inspect | 2020 | Kirk Smith, Parks Maint. | Add as budget allows |
| There is a 1 ½" bump to the door threshold at the entrance. | Parks Maint. To inspect | 2020 | Kirk Smith, Parks Maint. | Add as budget allows |
| The reception counter is 42" above the floor. | Parks Maint. To inspect | 2020 | Kirk Smith, Parks Maint. | Add as budget allows |
| Doors have door knobs for the operating devices and rooms are not identified with Braille and raised characters, but this is a secured building with the public escorted to Police parts of the building from the lobby. | Will look into cost. See comments. | 2020/2021 | Police Chief Wiser | This is a secured building with the public escorted to Police parts of the building from the lobby. |
| The restrooms are not accessible but they are not open to the public. | Building Dept. to inspect for compliance. | 2020 | Greg Rowland, Building Dept. | This is a secured building |
| Access to the lower level from the public lobby is by stairs. | Building /PM Dept.'s to inspect for compliance. | 2020 | Greg Rowland/Kirk Smith | This is a secured building |



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity S. Jackson Community Center located at 412 **Date December 3, 2019**
Bolivar Highway

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|---|-------------|--|---|
| No van accessible parking spaces designated. Markings for designated parking are faded, need to be re-stripped. | New signs to be made By the Traffic Sign Dept. | 2020 | Linda Kauffman -S Jackson CC & Leonard Watlington-Sign Shop | Leonard Watlington has South Jackson Community Center on list for the Traffic Sign Dept. around March 2020. |
| The entrance door threshold is high. | Checking on what needs to be done and cost | 2020 | Linda Kauffman | Park Maintenance has been contacted to advise us on need and cost |
| The ramp to the sidewalk from parking is not compliant. It is rough and creates a slope in the 8' access aisle. | Engineer Dept. has been called to look about what needs to be done and cost | 2021 | Linda Kauffman | Johnny Weddle, Street Dept., has been called. Waiting on a return call to get his recommendations. |
| Interior doors have door knobs for operating devices. | COMPLETED | 2014 | Linda Kauffman | All doors have handles that can be pushed down. |
| There is a portable stage used for some special events. It is 16" high and not ramped. | Looking into purchasing a bigger stage in the future. | 2025 | Linda Kauffman | Stage now only holds a few people, will not accommodate wheel chairs. |

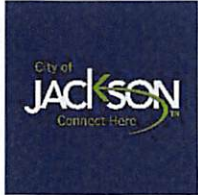


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity T. R. White located at 304 N. Hays Avenue Date December 3, 2019

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|--|-------------|------------------------------------|----------|
| Two parking lots and on-street parking, but no parking designated accessible. | Have spoken with Scott Chandler (Engineering.) City crews will stripe the lot after engineers designate handicap accessible spots. | 2020 | Traffic Sign Department. | |
| There is a steep slope from both parking lots to the front entrance. | City engineers will have to look at this and recommend | 2020 | Engineering and Street Depts. | |
| No curb ramps at the corner of Hays and College, no curb ramps on College to access the ramped entrance to the lower level. | These have been installed. Completed | 2019 | Street Dept. | |
| The ramp to the front entrance has a handrail on one side, there are no handrails on the ramp to the lower level entrance. The lower level ramp has broken concrete and the door landing at the top of the ramp has about a 1:36 slope. | Have Maintenance and Engineering work together to install hand rails. Broken concrete has been repaired (2019.) | 2020 | Maintenance and Engineering Depts. | |

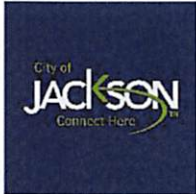


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity T. R. White located at 304 N. Hays Avenue **Date** December 3, 2019

Continued from page 30

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|--|-------------|-------------------------------|---|
| The threshold at front entrance doors is 1" high and unbeveled. | Engineering will have to re-visit. Work has been done at the entrance. | 2019 | Street Dept. | |
| The reception counter is 42" above the floor. | We will remove the counter and rework to make accessible | 2022 | Engineering and Street Depts. | Parks Maintenance. Terry Smith and Kirk Smith |
| Interior access to the lower level is by stairs and there are steps to the office and the gym seating. | Inside the gym there is wheel chair accessible space designated in each corner. Completed. | 2019 | Terry Smith | |
| Signage does not include Braille and raised characters. | Signs will be made for outside and inside building | 2021 | Terry Smith | |
| Interior doors have door knobs. | Will put in 2021 budget to remove/replace knobs. Must be requested thru capital Budget. | FY 2021 | Terry Smith | |
| The restrooms and locker rooms are not designed for accessibility. | Restrooms now all have handicap accessible stalls - Completed | 2018 | Terry Smith | |
| There is not a lift or ramp to access the swimming pool. | Will purchase a lift for pool. Has to be approved thru Capital Budget | FY 2021 | Terry Smith | |

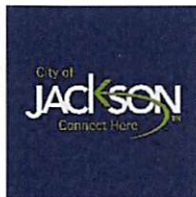


This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity **The Carnegie located at 305 E. College** **Date December 11, 2019**

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|---|-------------------|--|---|
| More visible direction signage to the entrance designed for accessibility is needed, currently on the side behind the building. | This is a leased property. The Lessee is responsible. | Spring of 2020 | Leonard Watlington, Sign Shop/Alex Reed, | However, the City of Jackson agrees to designate a parking space with access aisle in the spring of 2020. |
| The designated space behind the building does not have a marked access aisle and its sign is low. The designated space across the street has the vehicle space in front of the curb cut rather than the access aisle. No van accessible parking. | This is a leased property. The Lessee is responsible. | FY 2021-2022 | Alex Reed, Mayor's Office | The City will work with the Carnegie Lessee to make the required ADA changes. |
| The beveling at the base of the entrance ramp is cracked creating a ½" bump, the landings where the ramp turns are 4' x 4' (5' x 5" required), the ramp has guardrails but not handrails, and the edge protection is not complaint. | This is a leased property. The Lessee is responsible. | FY 2021-2022 | Johnny Weddle, Street Dept./Alex Reed | The City will work with the Carnegie Lessee to make the required ADA changes |
| The back entrance is not accessible, its landing is 54" deep (60" required) and there is a drop-off in the required maneuvering space to the latch pull side of the door, the door threshold is too high, it has a door knob and its vestibule is not big enough. | This is a leased property. The Lessee is responsible. | Between 2020-2025 | Alex Reed, Mayor's Office | The City will work with the Carnegie Lessee to make the required ADA changes. |
| Signage does not include Braille and raised characters | This is a leased property. The Lessee is responsible. | Between 2020-2025 | Alex Reed, Mayor's Office | The City will work with the Carnegie Lessee to make the required ADA changes. |
| Restrooms water closest are not accessible, they are not positioned correctly, have no grab bars, and their toilets seats are low. Lavatory pipes are not insulated | This is a leased property. The Lessee is responsible. | Between 2020-2025 | Alex Reed, Mayor's Office | The City will work with the Carnegie Lessee to make the required ADA changes. |



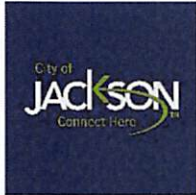
This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity The Ned McWherter Cultural Arts Center Date December 3, 2019

located at 314 E. Main Street

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|--|-------------|--------------------|---|
| The two ramped entrances are locked during the day with directional signage to the inaccessible stair entrance (16 steps). | See comments. | | Diann Robinson | Entrances are open 9 a.m. – 5 p.m., Monday-Friday. Signage is for the box office, but they can use elevator to come to business office when box office is closed. |
| The box office entrance in front of the building has an 8' ramp with no handrails and then a 4' landing in front of the door. | Building Department will inspect for compliance. | By 2021 | Diann Robinson | |
| The ramp to the side entrance has handrails that are 42" high. | Building Department will inspect for compliance. | By 2021 | Diann Robinson | |
| The service counter the old City Hall entrance is 42" above the floor. | See comments | | Diann Robinson | This counter is not used for the Public and has been in place since the building was occupied. |
| The restroom signs have Braille and raised characters but no other room signs do. | Will put in request to order signs in the buildings. | 2020/2021 | Diann Robinson | |
| The ramp to the elevator on the lower level is 32" wide between the handrails and the switchback landing is 4' wide. | Building Department will inspect for compliance. | By 2021 | Diann Robinson | |
| The ramp in the gallery does not have handrails and more than a 30" rise. | Building Department will inspect for compliance. | By 2021 | Diann Robinson | |



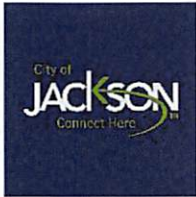
This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity **Westwood Community Center** located at **Date** **December 4, 2019**

3 Westwood Gardens Drive

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

| Issues | Solutions | Target Date | Person Responsible | Comments |
|---|---|-------------|--------------------|-----------------------------|
| Two of the three spaces meet the van accessible requirements but are not identified as van accessible. | Will add "Van Accessible" signs to handicap parking signs. | 2020 | Marc Mingledorff | |
| The curb ramps to the Recreation Center and the Tennis Center do not have flared sides which are required. | Will add flares to ramps | 2021 | Marc Mingledorff | |
| Reception counter is 43" above the floor and the registration counter is 40" high. | Capital items. New reception desk | 2021 | Marc Mingledorff | Major building modification |
| Signage does not include Braille or raised characters. | Will add braille/raised letter signage | 2020 | Marc Mingledorff | |
| Classrooms 1 and 2 and the ceramics room have doorways that are 29" wide with their doors opening 90 degrees. | Capital item. Add 36" doors in place of 32' doors throughout Center. | 2021 | Marc Mingledorff | Major building modification |
| The doors to the gym have 15" to the latch, pull side of their doorways and there is a slope up to the gym on their push sides. | Capital item Install push button operating systems on both gym doors. | 2021 | Marc Mingledorff | Major building modification |
| The grab bars in the accessible toilet stalls extend 34" on the side of their water closets (54" required) and 34" behind (36" required). The toilet paper dispenser is on the back wall. | Install proper length bars | 2020 | Marc Mingledorff | |



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity Westwood Community Center located at **Date** December 4, 2019
3 Westwood Gardens Drive

Continued from page 34

| Issues | Solutions | Target Date | Person Responsible | Comments |
|--|--|-------------|--------------------|-----------------------------|
| The lavatory pipes are not insulated, the mirrors and paper towel dispensers are too high and there is a 22" reach over to the soap dispensers. | Completed | 2014 | Marc Mingledorff | |
| The swimming pool locker rooms do not have a hand-held shower units or wheelchair accessible toilet stalls. There is not a lift or ramp to the pool. | Capital item for stalls. Add hand held shower head. Have portable unit that can be placed in pool if needed. | 2021 | Marc Mingledorff | Major building modification |

The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

During self-evaluation period, Architectural Surveys were performed by the City employees and the City's ADA Consultants.

Future Resurfacing and alteration.

The City of Jackson shall ensure in year 2014 and thereafter that, whenever any City of Jackson street, intersection or sidewalk is altered or resurfaced, such projects will comply with all Americans with Disability Act requirements, including 28 C.F.R. §§ 35.15 (b), (c), e(1) and 28 C. F. R. Part 36. App. A §§ 4.7 and 4.8.

The City of Jackson also shall ensure that curb ramps² complying with these requirements are installed into all resurfaced intersections of "streets, roads, highways, sidewalks and paths."³ Also, such curb ramps shall be installed into intersections of each cross street that intersects with the alteration or resurfacing so that sidewalks running parallel with the alteration or resurfacing are fully accessible to mobility-impaired persons with disabilities.

The City of Jackson shall ensure that all bids and contracts for such work include the specific requirements of the Americans with Disability Act, including 28 C.F.R. §§ 35.15 (b), (c), e(1) and e(2) and 28 C. F. R. Part 36. App. A §§ 4.7 and 4.8.

The City of Jackson shall ensure that all ramps are installed during the same construction season as the resulting alteration.

Should any project be governed by the public right-of-way standards, if adopted, the City shall be able, at its own discretion to choose to comply with either the specific ADAAG regulations or right-of-way standards.



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public enti-*

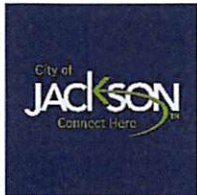
| | | | |
|----------------------|---|-------------|--------------------------|
| Public Entity | Street Department located at 180 Conalco Drive | Date | November 21, 2019 |
|----------------------|---|-------------|--------------------------|

Contact Person: Sharon Smith, ADA Coordinator Email: ssmith@cityofjackson.net Phone : 731-425-8277

Sidewalks & Ramps

20 years - 2014-2033: Install Ramps on streets as they are resurfaced in the same construction season as the resurfacing or alteration. Varies from year to year:

| Area | Access Issue | Solution | Target Date | Person Responsible | Source of Funds |
|--|---------------------------------|--|---|-----------------------------|-----------------|
| Install Ramps on street resurfaced | Between Jan. 1992 and Oct. 2006 | Install New ramps. | 15 yrs.: 7%/yr. with 2% variance 578 ramps total 40/yr. | Johnny Weddle, Street Dept. | Capital budget |
| Install Ramps on street resurfaced | Between 2014 and 2028 | Install New ramps. | 15 yrs.: 7%/yr. with 2% variance 759 ramps total 53/yr. | Johnny Weddle, Street Dept. | Capital budget |
| Complete all Sidewalks identified to be repaired/ replaced | Between 2014 and 2033 | Complete sidewalk repairs/ replacements | 20 yrs.: 5%/yr. with 2% variance 517,375 linear feet total 25,687 ft./yr. | Johnny Weddle, Street Dept. | Capital budget |
| Complete all Obstructions identified as blocking the compliant path | Between 2014 and 2033 | Complete all sidewalk obstructions in compliant path | 20 yrs.: 5%/yr. with 2% variance 292,525 linear feet total 14,626 ft./yr. | Johnny Weddle, Street Dept. | Capital budget |



This is an ADA Action Plan for the City of Jackson. The American with Disabilities Act of 1991 (Title II): *"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity."* (28 CFR Part 35)

Public Entity 18 Parks within the City of Jackson Date December 13, 2019

Areas evaluated in the parks include parking lots, paths of travel from parking lot to the park amenities, access into facilities, signage, drinking fountains and restrooms. For all questions or concerns, please contact the City of Jackson's ADA Coordinator, Sharon Smith, at 731-425-8277 or email her at ssmith@cityofjackson.net.

| Park | Address | Target Date | Person Responsible | Comments |
|-----------------------|-------------------------|-------------|--------------------|----------------------------------|
| Cypress Grove Park | Airways Blvd | | Perry Murphy | A & E Firm assists in compliance |
| Lions Field Park | Arlington Avenue | | Perry Murphy | A & E Firm assists in compliance |
| Malesus Park | 412 Bolivar Highway | | Perry Murphy | A & E Firm assists in compliance |
| Liberty Gardens Park | 24 Channing Way | | Perry Murphy | A & E Firm assists in compliance |
| Unity Park | Chester St @ Church St | | Perry Murphy | A & E Firm assists in compliance |
| Shirlene Mercer Park | 800 E. Chester Street | | Perry Murphy | A & E Firm assists in compliance |
| Centennial Park | 845 E. Chester Street | | Perry Murphy | A & E Firm assists in compliance |
| Paradise Village Park | Day St @ E. Lafayette | | Perry Murphy | A & E Firm assists in compliance |
| North Park | 292 Demonbreun Drive | | Perry Murphy | A & E Firm assists in compliance |
| Alexander Park | 409 E. Lafayette | | Perry Murphy | A & E Firm assists in compliance |
| Conger Park | 1453 N. Highland Avenue | | Perry Murphy | A & E Firm assists in compliance |
| Forrest Hills Park | 205 Labelle Street | | Perry Murphy | A & E Firm assists in compliance |
| Rotary Park | Lafayette Street | | Perry Murphy | A & E Firm assists in compliance |
| Stella Duncan Park | 110 S. Missouri Street | | Perry Murphy | A & E Firm assists in compliance |
| Tobe Bailey Park | 266 Muse Street | | Perry Murphy | A & E Firm assists in compliance |
| Muse Park | 1371 North Parkway | | Perry Murphy | A & E Firm assists in compliance |
| Kate Campbell Park | 2701 Paul Coffman Drive | | Perry Murphy | A & E Firm assists in compliance |
| Wallace Road | Wallace Road | | Perry Murphy | A & E Firm assists in compliance |



City of Jackson Traffic Signalization

Signalized Intersections

There are currently 109 signalized intersections within the City of Jackson. City of Jackson has started a traffic signal rebuild program that focuses on the reconstruction of older signalized intersections within the City that need to be improved to current standards which include pedestrian accessibility upgrades. The first intersection was Highland Avenue (SR5) @ Campbell Street, which was completed in 2018. Highland Avenue (SR5) @ Harts Bridge Road is projected for upgrade in 2020.

Along with the rebuild program we will also be in the process of performing self evaluations for the remaining signals in order to build a plan for possible upgrades. The self evaluations will assess compliance with the current ADA standards along with the Proposed Guidelines for Pedestrian Facilities in the Public Right-of-Way (PROWAG) and Manual of Uniform Traffic Control Devices (MUTCD). Information will be updated as progress is made.



Upon request, the City of Jackson will send a full description of data of the fully detailed description of our sidewalk and ramps self-evaluation plan and street resurfacing schedule.

For more information, questions or concerns, please contact the
City of Jackson:

Sharon Smith, ADA Coordinator

125 E. Main Street, Suite 302, Jackson, Tennessee, 38301

731-425-8277

Email: ssmith@cityofjackson.net

Website: <http://www.cityofjackson.net/ada-compliance/>